

8.9 PASSENGERS AND PASSENGER HANDLING**8.9.1 ALL PASSENGER CARRYING OPERATIONS****8.9.1.1 UNACCEPTABLE CONDUCT**

- (a) No person on board may interfere with a crew member in the performance of his or her duties.
- (b) Each passenger shall fasten his or her seat belt and keep it fastened while the seat belt sign is lighted.
- (c) No person on board an aircraft shall recklessly or negligently act or omit to act in such a manner as to endanger the aircraft or persons and property therein.
- (d) No person may secrete himself or herself nor secrete cargo on board an aircraft.
- (e) No person may smoke while the no-smoking sign is lighted.
- (f) No person may smoke in any airplane lavatory.
- (g) No person may tamper with, disable or destroy any smoke detector installed in any airplane lavatory.

8.9.1.2 REFUELING WITH PASSENGERS ON BOARD

- (a) Airplanes: No PIC may allow an airplane to be refueled when passengers are embarking, on board or disembarking unless:
 - (1) the airplane is properly attended by qualified personnel ready to initiate and direct an evacuation of the airplane by the most practical and expeditious means available; and
 - (2) two-way communication is maintained by the aircraft's intercommunication system or other suitable means between the ground crew supervising the refueling and the qualified personnel on board the aircraft.
- (b) Helicopters: No PIC may allow a helicopter to be refueled when passengers are embarking, on board, disembarking or when the rotor is turning unless:
 - (1) the helicopter is properly attended by qualified personnel ready to initiate and direct an evacuation of the helicopter by the most practical and expeditious means available; and
 - (2) two-way communication is maintained by the helicopter's intercommunication system or other suitable means between the ground crew supervising the refueling and the qualified personnel on board the helicopter.
 - (3) the operator is granted specific authorization by the Authority setting forth the conditions under which such fueling may be carried out.


8.9.1.3 PASSENGER SEATS, SAFETY BELTS, AND SHOULDER HARNESSSES

- (a) The PIC shall ensure that each person on onboard occupies an approved seat or berth with their own individual safety belt and shoulder harness (if installed) properly secured about them during take-off and landing.

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- (b) Each passenger shall have his or her seatbelt securely fastened at any other time the PIC determines it is necessary for safety.
- (c) A safety belt provided for the occupant of a seat may not be used during take-off and landing by more than one person who has reached his or her second birthday.

Note: When cabin crew members are required in a commercial air transport operation, the PIC may delegate this responsibility, but shall ascertain that the proper briefing has been conducted prior to take-off.

- (d) No operator may prohibit a child, if required by the child's parent, guardian, or designated attendant, from occupying a child restraint system furnished by the child's parent, guardian, or designated attendant, provided the child holds a ticket for an approved seat or berth, or such seat or berth is otherwise made available by the operator for the child's use, and the requirements contained in paragraph (e) below are met. This section does not prohibit the operator from providing the child restraint system, or consistent with safe operating practices, determining the most appropriate passenger seat location for the child restraint system.
- (e) Notwithstanding any other requirements of this Part, a child may occupy an approved child restraint system furnished by the operator or one of the persons described in sub-paragraph (1) below, provided:
 - (1) The child is accompanied by the child's parent or guardian to attend to the safety of the child during the flight.
 - (2) The operator complies with the following requirements:
 - (i) The restraint system must be properly secured to an approved forward facing seat or berth.
 - (ii) The child must be properly secured in the restraint system and must not exceed the specified weight limit for the restraint system; and
 - (iii) The restraint system must bear the appropriate label(s).

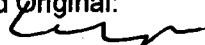
8.9.1.4 PASSENGER BRIEFING

- (a) The PIC shall ensure that crew members and passengers are made familiar, by means of an oral briefing or by other means, with the location and use of the following items:
 - (1) Seat belts or harnesses, as appropriate;
 - (2) Emergency exits;
 - (3) Life jackets, if carriage of life jackets is prescribed;
 - (4) Oxygen dispensing equipment, if provision of oxygen for the passengers is prescribed; and
 - (5) Other emergency equipment provided for individual use, including passenger emergency briefing cards.
- (b) The PIC shall ensure that all persons on board are aware of the locations and general manner of use of the principal emergency equipment carried for collective use.

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- (b) Immediately before or immediately after turning the seat belt sign off, the PIC or co-pilot shall ensure that the passengers are briefed to keep their seat belts fastened while seated, even
- (c) When the seat belt sign is off.
- (d) Before each take-off, the PIC or co-pilot shall ensure that any persons of reduced mobility are
- (e) personally briefed on
 - (1) The route to the most appropriate exit; and
 - (2) The time to begin moving to the exit in event of an emergency.

8.9.2.18 PASSENGER BRIEFING: EXTENDED OVERWATER OPERATIONS

- (a) No person may commence extended over-water operations unless all passengers have been orally briefed on the location and operations of life preservers, life-rafts and other flotation means, including a demonstration of the method of donning and inflating a life preserver.

8.9.2.19 PASSENGER SEAT BELTS

- (a) Each passenger occupying a seat or berth shall fasten his or her safety belt and keep it fastened while the "Fasten Seat Belt" sign is lighted or, in aircraft not equipped with such a sign, whenever instructed by the PIC.
- (b) No passenger safety belt may be used by more than one occupant during take-off and landing.
- (c) At each unoccupied seat, the safety belt and shoulder harness, if installed, shall be secured so as not to interfere with crew members in the performance of their duties or with the rapid egress of occupants in an emergency.

Note: A person who has not reached his or her second birthday may be held by an adult who is occupying a seat or berth.

Note: A berth, such as a multiple lounge or divan seat, may be occupied by two persons provided it is equipped with an approved safety belt for each person and is used during en route flight only.

8.9.2.20 PASSENGER SEAT BACKS

- (a) No PIC or co-pilot may allow the take-off or landing of an aircraft unless each passenger seat back is in the upright position.

Note: Exceptions may only be made in accordance with procedures in the Operator's Operations Manual provided the seat back does not obstruct any passenger's access to the aisle or to any emergency exit.


8.9.2.21 STOWAGE OF FOOD, BEVERAGE AND PASSENGER SERVICE

- (a) No PIC or SCC may allow the movement of an aircraft on the surface, take-off or land
 - (1) When any food, beverage or tableware furnished by the Operator is located at any passenger seat; and


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